

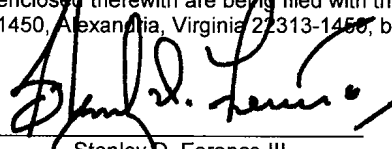
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Hellerstein et al.  
Serial No.: 10/789,099 Examiner: Zhe, Meng Yao  
Filed: February 27, 2004 Art Unit: 2195  
For: METHODS AND ARRANGEMENTS FOR PLANNING  
AND SCHEDULING CHANGE MANAGEMENT  
REQUESTS IN COMPUTING SYSTEMS

October 8, 2009

**AMENDMENT**

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being filed with the Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, by EFS Web on October 8, 2009.



Stanley D. Ference III  
Reg. No. 33,879

October 8, 2009  
Date of Signature

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

Responsive to the Office Action dated June 8, 2009, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 8 of this paper.